

## Vision & Objectives

What have we accomplished?

Financials thru Y5 Q4

Data thru 06/30/2024

### Strategic Plan Vision Statement:

Focusing on client impact expansion in order  
to provide more homeless families and individuals our best value oriented programs  
and services.



| Progress Status     | Main Measures                                            | 5 Year (2024) Objectives       | Thru Y5 Q4 Expected            | Thru Y5 Q4 Actual                                        |
|---------------------|----------------------------------------------------------|--------------------------------|--------------------------------|----------------------------------------------------------|
| <b>Delayed</b>      | <b>Client Impact Expansion</b>                           |                                |                                |                                                          |
|                     | Expand services to 3 new areas                           | Services in 3 new areas        | Services in 3 new areas        | Services in 2 new areas<br>3rd area delayed until 2/2025 |
| <b>Exceeding</b>    | <b>Financial Sustainability</b>                          |                                |                                |                                                          |
| <b>Exceeding</b>    | Revenue                                                  | \$1,166,665 increase           | \$1,166,665 increase           | \$2,755,177 increase                                     |
| <b>Exceeding</b>    | Fundraising (includes gov, foundation, corp, donations)  | \$1,000,000 increase           | \$1,000,000 increase           | \$2,821,733 increase                                     |
| <b>Behind</b>       | Board Contributions (give and get)                       | \$166,665 increase             | \$166,665 increase             | \$519,933 increase                                       |
| <b>75 % of Goal</b> | Expenses                                                 | \$800,000 increase             | \$800,000 increase             | \$3,055,560 increase                                     |
|                     | Major donors                                             | 15 additional new major donors | 15 additional new major donors | 12 additional new major donors                           |
| <b>On track</b>     | <b>Board Development</b>                                 |                                |                                |                                                          |
| <b>On track</b>     | Have 23 active board members at all times                | 23 active board members        | 23 active board members        | 23 active board members                                  |
| <b>On track</b>     | Develop a comprehensive orientation and training program | 2 successful plans             | 2 successful plans             | 2 successful plans                                       |
|                     | Develop a succession plan                                | 1 successful plan              | 1 successful plan              | 1 successful plan                                        |
| <b>Exceeding</b>    | <b>Management Infrastructure</b>                         |                                |                                |                                                          |
| <b>Exceeding</b>    | Staff survey (score)                                     | 80 % staff survey score        | 80 % staff survey score        | 83 % staff survey score                                  |
| <b>On track</b>     | Staff retention ratio X%                                 | 80 % Retention Ratio           | 80 % Retention Ratio           | 92 % Retention Ratio                                     |
| <b>On track</b>     | Successful implementation of 3 technology systems        | 3 successful implementations   | 3 successful implementations   | 3 successful implementations                             |
|                     | 100% compliance with all mandatory trainings by 2024     | 100 % compliance               | 100 % compliance               | 100 % compliance                                         |

### Summary of Key Points:

1. The initial goal was to grow 1.2MM in 3 years. We have grown 2.7MM+ in 5 years.
2. We saw the largest growth in revenue, of almost \$1MM in Y5.