## 2012-13 Program Performance

### Access Center
- Street outreach
- Screening & Assessment
- Employment Services
- Benefits Advocacy
- Transportation Assistance
- Education Advocacy
- Substance Abuse Recovery
- Counseling & Psychiatric Services
- 10th Decile
- Veterans assistance

**Number of People Served:** 1160
- **Children:** 290 (25% of all people served)
- **Disabled:** 631* (54% of all people served)
- **Chronically homeless:** 89 (8% of adults)
  - Veterans: 83 (7% of adults)
  - Seniors: 65 (6% of adults)
- **Outreach:** 256 (22% of people served)
*Includes 1 or more of the following: mental illness, physical disability or addiction

### Emergency Housing
- 40 beds
- Clients must pass drugs and commit to save money
- Services offered through Access Center (see above)
- Parenting education
- Stress management
- Tutoring services

**200 people served**
- **Children:** 39 (20%)
- **Developmental Disability:** 8 (4%)
- **Physical Disability:** 36 (18%)
- **Chronic Mental Illness:** 59 (30%)
- **Veterans:** 12 (6%)
- **75% (120 of 161) of clients exited to permanent or transitional housing**

### Scattered Site Transitional Housing*
- 12 apartments for homeless families
- Subsidized rent
- Case management
- Housing search

**63 people in 21 families served**
- **37 children**
- **9 families exited the program,**
  - **9 of them to permanent housing.**
  - **Current enrollment is at 12 families.**

### Next Step Permanent Supportive Housing
- 8 units of permanent housing for chronically homeless individuals, people with disabilities and a history of substance abuse.

**10 people served**
- **3 left the program, 2 to permanent housing,** one deceased
- **2 new participants**
- **6 employed**

### Shelter Plus Care
- 43 units of permanent housing
- All clients have a disability
- Services include psychological and nutritional counseling, benefits advocacy, medications and transportation assistance.

**8 new placements**

### Permanent Housing Placements
- U.S. Military Veterans: 38 households (54 people)
- Families: 25 families (79 people)
- Chronically Homeless: 28 adults