

Here to make a donation of used or gently used clothing, accessories, shoes, books, toys, games, household goods, furniture or appliances?

We love you for thinking of us!

But please read on to find out why we turned it down... we promise it's a very good reason.

Dear Community Supporter!

Thank you for your caring and thoughtfulness over the years in helping to provide thousands and thousands of articles of used clothing, accessories, shoes, books, toys, games, household goods, furniture and appliances for our homeless clients. These items found new homes with our clients, helping to lift morale and support a sense of stability as our clients moved into housing. You're awesome!

But as you can imagine, the task of receiving, separating, organizing, storing, and sometimes delivering the items to clients, is a labor intensive one! These donations, while entirely well-meaning, have the unintended consequence of diverting staff attention and agency resources away from our core services such as case management, street outreach and shelter supervision. These are direct client services which are mission-critical to getting our homeless families and adults off the streets and into housing. Coupled with a lack of storage space in our facility and it became necessary for us to make a change.

**In other words, we really do love your in-kind support
but we're just simply overloaded!**

Therefore, effective October 2014, Ascencia will stop accepting drop-offs of used in-kind donations at the front desk.

But wait, there's GREAT NEWS!

- From time to time, Ascencia will send out requests on social media for specific needs and we would LOVE it if you'd keep an eye out for those messages. Your support REALLY does bring a smile to our clients' and staffs' faces!
- We still have a Wish List that's chock-full of stuff we can always use. Our Wish List is conveniently located on the back of this letter.

And as always, we thank you for your support and understanding! If you have any concerns or questions, please feel free to call us at (818) 246-7900.

Thank you!
Ascencia Staff

1851 Tyburn Street
Glendale, CA 91204
t: 818.246.7900
f: 818.246.2858

twitter: @ascenciaCA
facebook: ascenciaCA

ascenciaCA.org